

Pulmonary rehabilitation services accreditation programme (PRSAS)

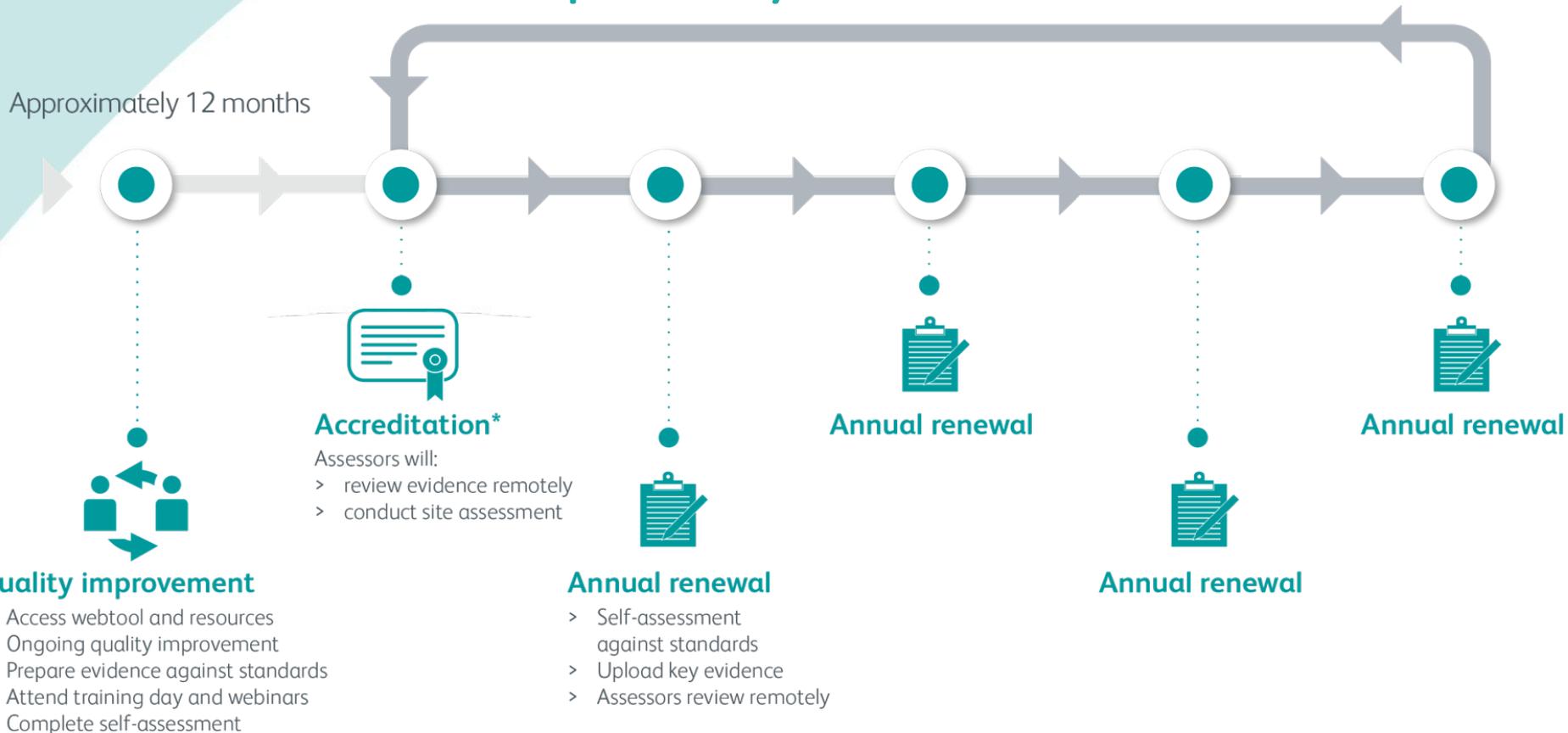
Background

- the need for investment in pulmonary rehabilitation (PR) services was identified by the NHS England Chief Scientific Officer and other key stakeholders in 2015
- NHS England funded a pilot for the Royal College of Physicians (RCP) to run an accreditation programme dedicated to PR
- the RCP accreditation unit has over 10 years experience of managing accreditation programmes in clinical services, including JAG for endoscopy

What is accreditation?

- accreditation is a professionally-led process of self and external peer assessment
- the overall aim of accreditation is to provide a quality assurance mechanism that will reassure patients, the organisation's leadership team and commissioners that service provision is of high quality
- services self-assess against established standards and work towards continually improving quality of their service based on the framework
- external peer-assessors visit on-site and review evidence against the standards

The accreditation pathway



* Services which don't meet or maintain accreditation standards may be granted a period of deferral to resolve some matters.

What are the standards?

- The standards are based on the British Thoracic Society (BTS) quality standards for PR
- Developed by multi-professional group of clinicians, managers and patients
- The standards cover all aspects of a clinical service and are organised into eight domains:
 - *Leadership, strategy and management*
 - *Operational delivery of the clinical service*
 - *Systems to support clinical service delivery*
 - *Person Centred Treatment and/or Care*
 - *Risk and safety*
 - *Clinical effectiveness*
 - *Staffing a clinical service*
 - *Improvement, innovation, and transformation*

From pilot to launch

- 5 sites participated in the PR accreditation pilot
- feedback highlighted the potential of accreditation to positively impact patient experience
- individuals involved felt that the high standards and assessment process would make a difference to the quality of service provision
- in April 2018, the full PR services accreditation programme (PRSAS) was launched
- PRSAS works in partnership with the RCP's National Asthma and COPD Audit programme.

Benefits of accreditation

Recent evidence¹ and the RCP's experience in accreditation shows that participating:

- improves service delivery and quality of care for patients
- reduces variation in clinical services
- helps teams highlight and share good practice as well as where to focus their improvement efforts
- increases satisfaction with working conditions, leadership and accountability
- embeds quality improvement in everyday practice and supports teams to work collaboratively
- can improve value for money by increasing efficiency and improving patient experience

Feedback from registered services

Our registered services believe the benefits of accreditation to be:

“Provides structure to help streamline the service which will help reduce variation in PR services nationally”

“Ensuring that patients encounter best practice throughout their pathway”

“Provide a platform for services to showcase their results, service and quality improvement”

“Recognition for the hard working team”

“Educate the staff to deliver the service at a higher level”

“Enhance the service’s chances for re-procurement/ensure service sustainability for the future”

“A marker of quality for patients, referrers and commissioners”

“Thorough self-review of the service and help to make changes to ensure service is delivering best possible outcomes for patients”

“To enable services to ensure they are delivering the best quality of service”

Overcoming challenges

Support to commit to continuous quality improvement in patient care. PRSAS will provide:

- comprehensive training on accreditation standards
- access to quality improvement training and education
- regular webinars to create networking opportunities and sharing of good practice
- a knowledge sharing platform with examples of good practice in each domain of the standards and a forum to overcome challenges through peer support
- an easy to use web platform to support you through the accreditation process
- a responsive and supportive office team to guide you through the process
- opportunities to publish quality improvement work to raise awareness of the amazing work you are doing, the accreditation programme and PR in general.

Logistics of participating

- annual subscription of approx. £1500 per service
- subscription fee is calculated based on the number of types of sites that patients are seen at in you service
- services register online by visiting www.prsas.org and completing the registration form

Sign up to
accreditation scheme



Complete our registration form

Support and queries

- contact the team on:

pulmrehab@rcplondon.ac.uk

Or

020 3075 1526

You can also complete the 'Contact us' form on the PRSAS website

Contact us

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The Pulmonary Rehabilitation Services Accreditation Scheme (PRSAS) is run by the Royal College of Physicians of London, a registered charity in England and Wales (No. 210508).



Thank you